



QUALITY POLICY

Policy

Statement

“Weatherproofing Advisors Limited recognise that we must provide customers with high quality products and services at a fair price. To this end we have committed ourselves to establish, effectively operate and maintain, a Quality Management System based on the requirements of BS EN ISO 9001 : 2008. Our Customers are of fundamental importance to the success of the business and its employees. It is our policy to ensure that our people, products and service consistently meet, or where possible exceed, our customers expectations and requirements”. We shall provide adequate financial and physical resources to ensure we comply with this statement.

Objectives

- The Company recognises the need to continuously develop and improve our products, processes and personnel and this is key to achieving our quality and business objectives.
- To reduce unproductive time and rectification. To erase cases of customer dissatisfaction and minimise discrepancies. It is our objective to handle satisfactorily any complaint situation with a strengthened relationship with the customer.
- To provide confidence to our customers in the quality of our people, products and service.
- These operations shall be monitored by Internal Advisors and External Support

Adherence to this policy involves everyone, regardless of the duties he or she performs. The Managing Director has ultimate responsibility for formulating and implementing the Quality Policy.

“We believe this focused approach will continue to assist us to successfully distinguish our business from that of our competitors and achieve our company mission of being a recognised market leader in the provision of Roofing Contracting and Consultancy Services.”

Signed: .....(Managing Director)

Date: February 2010 - (Reviewed Yearly)